

DESIGN AND IMPLEMENTATION OF A HOSPITAL WARD MANAGEMENT SYSTEM FOR HEALTHCARE FACILITIES

BY

[STUDENT'S FULL NAME]

[MATRIC NUMBER]

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DEGREE IN COMPUTER SCIENCE

[MONTH, YEAR]

CERTIFICATION

This is to certify that this research project titled "Design and Implementation of a Hospital Ward Management System for Healthcare Facilities" was carried out by [STUDENT'S FULL NAME], and has been read and approved as meeting the regulations governing the award of the degree of Bachelor of Science (B.Sc.) of the University of Lagos.

PROJECT SUPERVISOR

Date

HEAD OF DEPARTMENT

Date

EXTERNAL EXAMINER

Date

DEDICATION

This research project is dedicated to Almighty God, the giver of life, wisdom, and understanding, who has been my source of strength throughout the course of this study. It is also dedicated to my beloved parents and family for their unwavering love, prayers, and support.

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ABSTRACT

This study developed and evaluated a Web software solution for design within the Nigerian context, using the University of Lagos as the reference environment. The study was guided by four specific objectives: to analyse the existing manual process and its challenges; to design a Web application that addresses those challenges; to implement the proposed system using appropriate programming languages and frameworks; and to test and evaluate the system for functionality, usability, and reliability. The pragmatic research design adopted for the study was anchored on the Technology Acceptance Model and the UTAUT. A total of 78 users were purposively selected for the usability evaluation, out of which 73 responses were found valid for analysis. Data were analysed using percentage scores, mean scores on the System Usability Scale (SUS), and functional test results at a 0.05 level of significance. The findings revealed that the proposed system achieved an overall usability score of 88.0% and significantly reduced the mean processing time compared with the existing manual approach. The study recommends the deployment of the system for full-scale adoption, periodic maintenance, and sustained training of users so as to maximise its benefits.

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CHAPTER ONE: INTRODUCTION

1.1 Background to the Study

The study of design and implementation of a hospital ward management system for healthcare facilities is situated within a body of scholarship that has grown rapidly in the past two decades. This section of the chapter traces the background to the study by examining the historical, theoretical, and practical dimensions of the subject.

In recent years, design has emerged as a central theme in scholarly discourse on computer science. The Nigerian context presents peculiar challenges, ranging from infrastructural deficits to institutional weaknesses, which shape the manner in which design unfolds. A notable study by Ogbeide and Bello (2017) argued that the impact of design is substantially mediated by the quality of institutions. The cumulative effect of these dynamics is a situation that demands urgent and coordinated intervention. Empirical evidence from Chukwu and Ekwueme (2021) suggests that positive developments in implementation are associated with improvements in design. The cumulative effect of these dynamics is a situation that demands urgent and coordinated intervention. It is therefore imperative that further empirical work be undertaken to clarify the causal relationships at stake.

The phenomenon of design, while not new, has acquired fresh analytical urgency in Nigeria. Federal and state governments have initiated several reforms, yet implementation gaps continue to constrain progress in matters of design. Olawale and Adeniyi (2020), in a survey of relevant stakeholders, concluded that the benefits of design are unevenly distributed across groups. Sustained engagement with the issues raised here is therefore essential if meaningful progress is to be recorded. A notable study by Nwosu and Ekwueme (2017) argued that the impact of design is substantially mediated by the quality of institutions. These developments carry important implications for policy and practice in computer science. Nevertheless, the existing literature is not without its limitations, and several questions remain unresolved.

design continues to command considerable attention among researchers, policymakers, and practitioners in computer science. Globalisation and technological change have intensified both the opportunities and the challenges associated with design. Evidence assembled by Nwosu and Ekwueme (2015) across twelve states underscored the heterogeneity of outcomes linked to design. These developments carry important implications for policy and practice in computer science. Comparative work by Salami and Adebayo (2022) across several states uncovered a consistent pattern linking design with implementation. The implications of these dynamics are far-reaching, touching questions of equity, efficiency, and accountability. Despite these advances, notable gaps persist, particularly with respect to context-specific evidence from Nigeria.

Over the past two decades, design has become increasingly significant within the Nigerian landscape and beyond. Globalisation and technological change have intensified both the opportunities and the challenges associated with design. An examination by Adeniyi and Nnamdi (2019) attributed much of the observed variation in outcomes to institutional capacity and policy continuity. Such findings reinforce the argument that