

DEVELOPMENT OF AN EVENT CATERING ORDER MANAGEMENT SYSTEM

BY

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DEGREE IN SOFTWARE ENGINEERING

[MONTH, YEAR]

CERTIFICATION

This is to certify that this research project titled "Development of an Event Catering Order Management System" was carried out by [STUDENT'S FULL NAME], and has been read and approved as meeting the regulations governing the award of the degree of Bachelor of Science (B.Sc.) of the University of Lagos.

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Date

HEAD OF DEPARTMENT

Date

EXTERNAL EXAMINER

Date

DEDICATION

This research project is dedicated to Almighty God, the giver of life, wisdom, and understanding, who has been my source of strength throughout the course of this study. It is also dedicated to my beloved parents and family for their unwavering love, prayers, and support.

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ABSTRACT

This study developed and evaluated a Web software solution for development within the Nigerian context, using the University of Lagos as the reference environment. The study was guided by four specific objectives: to analyse the existing manual process and its challenges; to design a Web application that addresses those challenges; to implement the proposed system using appropriate programming languages and frameworks; and to test and evaluate the system for functionality, usability, and reliability. The pragmatic research design adopted for the study was anchored on the Technology Acceptance Model and the UTAUT. A total of 79 users were purposively selected for the usability evaluation, out of which 72 responses were found valid for analysis. Data were analysed using percentage scores, mean scores on the System Usability Scale (SUS), and functional test results at a 0.05 level of significance. The findings revealed that the proposed system achieved an overall usability score of 80.2% and significantly reduced the mean processing time compared with the existing manual approach. The study recommends the deployment of the system for full-scale adoption, periodic maintenance, and sustained training of users so as to maximise its benefits.

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CHAPTER ONE: INTRODUCTION

1.1 Background to the Study

The study of development of an event catering order management system is situated within a body of scholarship that has grown rapidly in the past two decades. This section of the chapter traces the background to the study by examining the historical, theoretical, and practical dimensions of the subject.

development, when examined in relation to event, reveals complex and often paradoxical dynamics. The socio-cultural diversity of Nigeria implies that responses to development must be differentiated rather than uniform. Evidence assembled by Osinachi and Umeh (2015) across twelve states underscored the heterogeneity of outcomes linked to development. Such findings reinforce the argument that development deserves a place of priority on the development agenda. Findings reported by Adeniyi and Okonkwo (2018) observed that respondents with greater exposure to development recorded markedly different results. Left unaddressed, the identified patterns are likely to intensify, with adverse consequences for all stakeholders. The reviewed studies, while valuable, are frequently dated, small in scale, or confined to a single locality.

Contemporary scholarship increasingly frames development as inseparable from the broader question of event. The colonial and post-colonial legacies of the Nigerian state continue to influence contemporary patterns of development. Ogunlana and Olawale (2020), in a survey of relevant stakeholders, concluded that the benefits of development are unevenly distributed across groups. Sustained engagement with the issues raised here is therefore essential if meaningful progress is to be recorded. Findings reported by Chukwu and Ekwueme (2018) observed that respondents with greater exposure to development recorded markedly different results. Accordingly, there is a growing consensus that deliberate policy action is required. The reviewed studies, while valuable, are frequently dated, small in scale, or confined to a single locality.

development occupies a prominent position in contemporary debates about event and national development. The Nigerian context presents peculiar challenges, ranging from infrastructural deficits to institutional weaknesses, which shape the manner in which development unfolds. Findings reported by Chukwu and Ekwueme (2018) observed that respondents with greater exposure to development recorded markedly different results. Such findings reinforce the argument that development deserves a place of priority on the development agenda. Studies conducted within the West African subregion by Ekwueme and Salami (2018) reached conclusions broadly consistent with the Nigerian evidence. These developments carry important implications for policy and practice in software engineering. It is therefore imperative that further empirical work be undertaken to clarify the causal relationships at stake.

The salience of development in national discourse has grown steadily, driven by changing social conditions and technological penetration. Evidence from national agencies indicates that development has grown considerably in recent times, underscoring the need for systematic inquiry. Longitudinal research by Adebayo and Olawale (2016) revealed that sustained attention to development yields appreciable dividends over time. The implications of these dynamics are far-reaching, touching questions of equity, efficiency, and